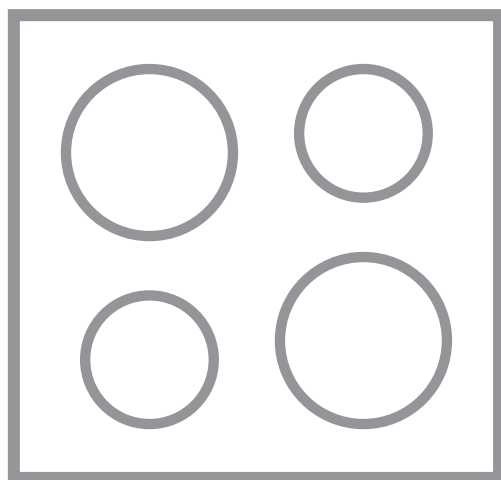


USER MANUAL



FOR PERFECT RESULTS

Thank you for choosing this AEG product. We have created it to give you impeccable performance for many years, with innovative technologies that help make life simpler – features you might not find on ordinary appliances. Please spend a few minutes reading to get the very best from it.

Visit our website to:



Get usage advice, brochures, trouble shooter, service and repair information:
www.aeg.com/support



Register your product for better service:
www.registeraeg.com



Buy Accessories, Consumables and Original spare parts for your appliance:
www.aeg.com/shop

CUSTOMER CARE AND SERVICE

Always use original spare parts.

When contacting our Authorised Service Centre, ensure that you have the following data available: Model, PNC, Serial Number.

The information can be found on the rating plate.

 Warning / Caution-Safety information

 General information and tips

 Environmental information

Subject to change without notice.

CONTENTS

1. SAFETY INFORMATION.....	2
2. SAFETY INSTRUCTIONS.....	4
3. INSTALLATION.....	7
4. PRODUCT DESCRIPTION.....	9
5. DAILY USE.....	10
6. HINTS AND TIPS.....	12
7. CARE AND CLEANING.....	13
8. TROUBLESHOOTING.....	14
9. TECHNICAL DATA.....	15
10. ENERGY EFFICIENCY.....	16
11. ELECTROLUX / AEG MAJOR APPLIANCES - WARRANTY CONDITIONS.....	16

1. SAFETY INFORMATION

Before the installation and use of the appliance, carefully read the supplied instructions. The manufacturer is not responsible for any injuries or damage that are the result of incorrect

installation or usage. Always keep the instructions in a safe and accessible location for future reference.

1.1 Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved. Children of less than 8 years of age and persons with very extensive and complex disabilities shall be kept away from the appliance unless continuously supervised.
- Children should be supervised to ensure that they do not play with the appliance.
- Keep all packaging away from children and dispose of it appropriately.
- **WARNING:** Keep children and pets away from the appliance when it operates or when it cools down. Accessible parts become hot during use.
- If the appliance has a child safety device, it should be activated.
- Children shall not carry out cleaning and user maintenance of the appliance without supervision.

1.2 General Safety

- **WARNING:** The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements.
- **WARNING:** Unattended cooking on a hob with fat or oil can be dangerous and may result in fire.
- **NEVER** try to extinguish a fire with water, but switch off the appliance and then cover flame e.g. with a lid or a fire blanket.
- **WARNING:** The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.

- **CAUTION:** The cooking process has to be supervised. A short term cooking process has to be supervised continuously.
- **WARNING:** Danger of fire: Do not store items on the cooking surfaces.
- Metallic objects such as knives, forks, spoons and lids should not be placed on the hob surface since they can get hot.
- Do not use the appliance before installing it in the built-in structure.
- Do not use a steam cleaner to clean the appliance.
- After use, switch off the hob element by its control and do not rely on the pan detector.
- If the glass ceramic surface / glass surface is cracked, switch off the appliance and unplug it from the mains. In case the appliance is connected to the mains directly using junction box, remove the fuse to disconnect the appliance from power supply. In either case contact the Authorised Service Centre.
- If the supply cord is damaged, it must be replaced by the manufacturer, an authorized Service or similarly qualified persons in order to avoid a hazard.
- **WARNING:** Use only hob guards designed by the manufacturer of the cooking appliance or indicated by the manufacturer of the appliance in the instructions for use as suitable or hob guards incorporated in the appliance. The use of inappropriate guards can cause accidents.

2. SAFETY INSTRUCTIONS

2.1 Installation



WARNING!

Only a qualified person must install this appliance.



WARNING!

Risk of injury or damage to the appliance.

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Follow the installation instructions supplied with the appliance.
- Keep the minimum distance from other appliances and units.
- Always take care when moving the appliance as it is heavy. Always use safety gloves and enclosed footwear.

- Seal the cut surfaces with a sealant to prevent moisture from causing swelling.
- Protect the bottom of the appliance from steam and moisture.
- Do not install the appliance next to a door or under a window. This prevents hot cookware from falling from the appliance when the door or the window is opened.
- Each appliance has cooling fans on the bottom.
- If the appliance is installed above a drawer:
 - Do not store any small pieces or sheets of paper that could be pulled in, as they can damage the cooling fans or impair the cooling system.
 - Keep a distance of minimum 2 cm between the bottom of the appliance and parts stored in the drawer.
- Remove any separator panels installed in the cabinet below the appliance.

2.2 Electrical Connection



WARNING!

Risk of fire and electric shock.

- All electrical connections should be made by a qualified electrician.
- The appliance must be earthed.
- Before carrying out any operation make sure that the appliance is disconnected from the power supply.
- Make sure that the parameters on the rating plate are compatible with the electrical ratings of the mains power supply.
- Make sure the appliance is installed correctly. Loose and incorrect electricity mains cable or plug (if applicable) can make the terminal become too hot.
- Use the correct electricity mains cable.
- Do not let the electricity mains cable tangle.
- Make sure that a shock protection is installed.
- Use the strain relief clamp on the cable.
- Make sure the mains cable or plug (if applicable) does not touch the hot appliance or hot cookware, when you connect the appliance to the near sockets.
- Do not use multi-plug adapters and extension cables.

- Make sure not to cause damage to the mains plug (if applicable) or to the mains cable. Contact our Authorised Service Centre or an electrician to change a damaged mains cable.
- The shock protection of live and insulated parts must be fastened in such a way that it cannot be removed without tools.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation.
- If the mains socket is loose, do not connect the mains plug.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- Use only correct isolation devices: line protecting cut-outs, fuses (screw type fuses removed from the holder), earth leakage trips and contactors.
- The electrical installation must have an isolation device which lets you disconnect the appliance from the mains at all poles. The isolation device must have a contact opening width of minimum 3 mm.

2.3 Use



WARNING!

Risk of injury, burns and electric shock.

- Remove all the packaging, labelling and protective film (if applicable) before first use.
- This appliance is for household (indoors) use only.
- Do not change the specification of this appliance.
- Make sure that the ventilation openings are not blocked.
- Do not let the appliance stay unattended during operation.
- Set the cooking zone to “off” after each use.
- Do not rely on the pan detector.
- Do not put cutlery or saucepan lids on the cooking zones. They can become hot.
- Do not operate the appliance with wet hands or when it has contact with water.
- Do not use the appliance as a work surface or as a storage surface.
- If the surface of the appliance is cracked, disconnect immediately the appliance

from the power supply. This to prevent an electrical shock.

- Users with a pacemaker must keep a distance of minimum 30 cm from the induction cooking zones when the appliance is in operation.
- When you place food into hot oil, it may splash.



WARNING!

Risk of fire and explosion

- Fats and oil when heated can release flammable vapours. Keep flames or heated objects away from fats and oils when you cook with them.
- The vapours that very hot oil releases can cause spontaneous combustion.
- Used oil, that can contain food remnants, can cause fire at a lower temperature than oil used for the first time.
- Do not put flammable products or items that are wet with flammable products in, near or on the appliance.



WARNING!

Risk of damage to the appliance.

- Do not keep hot cookware on the control panel.
- Do not put a hot pan cover on the glass surface of the hob.
- Do not let cookware boil dry.
- Be careful not to let objects or cookware fall on the appliance. The surface can be damaged.
- Do not activate the cooking zones with empty cookware or without cookware.
- Do not put aluminium foil on the appliance.
- Cookware made of cast iron, aluminium or with a damaged bottom can cause scratches on the glass / glass ceramic. Always lift these objects up when you have to move them on the cooking surface.
- This appliance is for cooking purposes only. It must not be used for other purposes, for example room heating.

2.4 Care and cleaning

- Clean the appliance regularly to prevent the deterioration of the surface material.
- Switch off the appliance and let it cool down before cleaning.
- Do not use water spray and steam to clean the appliance.
- Clean the appliance with a moist soft cloth. Use only neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.

2.5 Service

- To repair the appliance contact the Authorised Service Centre. Use original spare parts only.
- Concerning the lamp(s) inside this product and spare part lamps sold separately: These lamps are intended to withstand extreme physical conditions in household appliances, such as temperature, vibration, humidity, or are intended to signal information about the operational status of the appliance. They are not intended to be used in other applications and are not suitable for household room illumination.

2.6 Disposal



WARNING!

Risk of injury or suffocation.

- Contact your municipal authority for information on how to dispose of the appliance.
- Disconnect the appliance from the mains supply.
- Cut off the mains electrical cable close to the appliance and dispose of it.

3. INSTALLATION



WARNING!

Refer to Safety chapters.

3.1 Before the installation

Before you install the hob, write down the information below from the rating plate. The rating plate is on the bottom of the hob.

Serial number

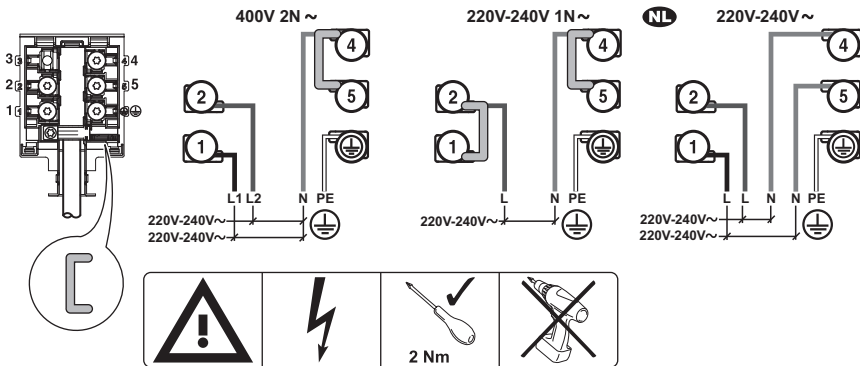
3.2 Built-in hobs

Only use the built-in hobs after you assemble the hob into correct built-in units and work surfaces that align to the standards.

3.4 Connection diagram

3.3 Connection cable

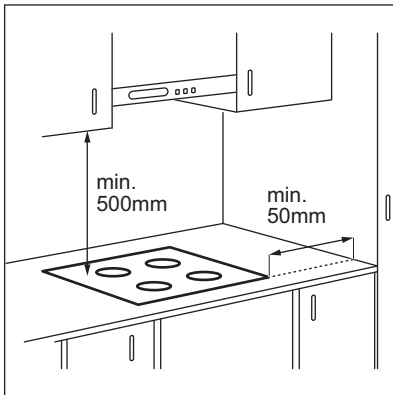
- The hob is supplied with a connection cable.
- To replace the damaged mains cable, use the cable type: H05V2V2-F which withstands a temperature of 90 °C or higher. Contact an Authorised Service Centre. The connection cable may only be replaced by a qualified electrician.



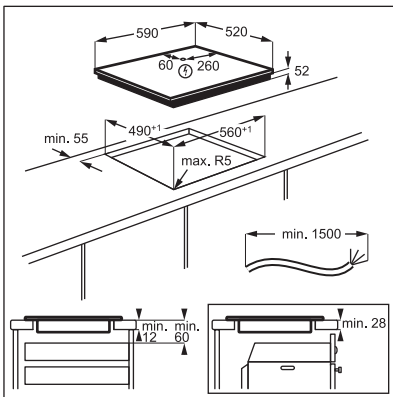
Insert the shunts  between the screws as shown.

3.5 Assembly

If you install the hob under a hood, please see the installation instructions of the hood for the minimum distance between the appliances.



If the appliance is installed above a drawer, the hob ventilation can warm up the items stored in the drawer during the cooking process.



Find the video tutorial "How to install your AEG Induction Hob - Worktop installation" by typing out the full name indicated in the graphic below.

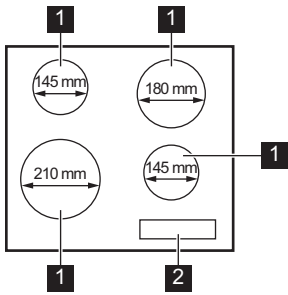


How to install your AEG Induction Hob - Worktop installation



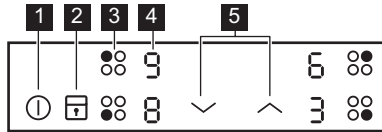
4. PRODUCT DESCRIPTION

4.1 Cooking surface layout







- 1** Induction cooking zone
- 2** Control panel


4.2 Control panel layout










Use the sensor fields to operate the appliance. The displays, indicators and sounds tell which functions operate.

Sensor field	Function	Comment
1 	ON / OFF	To activate and deactivate the hob.
2 	Lock / Child Safety Device	To lock / unlock the control panel.
3 	-	To select the cooking zone.
4 -	Heat setting display	To show the heat setting.
5 	-	To set a heat setting.

4.3 Heat setting displays


Display	Description
	The cooking zone is deactivated.

Display	Description
	The cooking zone operates.
	PowerBoost operates.
	There is a malfunction.
	A cooking zone is still hot (residual heat).
	Lock / Child Safety Device operates.
	Incorrect or too small cookware or no cookware on the cooking zone.
	Automatic Switch Off operates.


4.4 Residual heat indicator



WARNING!

 As long as the indicator is on, there is a risk of burns from residual heat.

The induction cooking zones produce the heat necessary for the cooking process directly in the bottom of the cookware. The glass ceramic is heated by the heat of the cookware.

The indicator  appears when a cooking zone is hot.

The indicator may also appear:

- for the neighbouring cooking zones even if you are not using them,
- when hot cookware is placed on cold cooking zone,
- when the hob is deactivated but the cooking zone is still hot.

The indicator disappears when the cooking zone has cooled down.


5. DAILY USE



WARNING!

Refer to Safety chapters.



5.1 Activating and deactivating

Touch  for 1 second to activate or deactivate the hob.


5.2 Automatic Switch Off

The function deactivates the hob automatically if:



- all cooking zones are deactivated,
- you do not set the heat setting after you activate the hob,

- you spill something or put something on the control panel for more than 10 seconds (a pan, a cloth, etc.). An acoustic signal sounds and the hob deactivates. Remove the object or clean the control panel.
- the hob gets too hot (e.g. when a saucepan boils dry). Let the cooking zone cool down before you use the hob again.
- you use incorrect cookware. The symbol  comes on and the cooking zone deactivates automatically after 2 minutes.
- you do not deactivate a cooking zone or change the heat setting. After some time  comes on and the hob deactivates.

The relation between the heat setting and the time after which the hob deactivates:





Heat setting	The hob deactivates after
 1 - 2	6 hours
3 - 4	5 hours
5	4 hours
6 - 9	1.5 hour

5.3 Selecting the cooking zone

To select a cooking zone touch the sensor field  corresponding to this zone. The display shows the heat setting (.


5.4 The heat setting



Set the cooking zone.

Touch  to increase the heat setting. Touch  to decrease the heat setting. Touch  and  at the same time to deactivate the cooking zone.

5.5 PowerBoost

This function makes more power available to the induction cooking zones. The function can be activated for the induction cooking zone only for a limited period of time. After this time the induction cooking zone automatically sets back to the highest heat setting.

 Refer to “Technical data” chapter.



To activate the function for a cooking zone: first set the cooking zone and then set the maximum heat setting. Touch  until  comes on.

To deactivate the function: touch .


5.6 Lock

You can lock the control panel while cooking zones operate. It prevents an accidental change of the heat setting.

Set the heat setting first.





To activate the function: touch   comes on for 4 seconds.





To deactivate the function: touch . The previous heat setting comes on.





 When you deactivate the hob, you also deactivate this function.

5.7 Child Safety Device

This function prevents an accidental operation of the hob.

To activate the function: activate the hob with . Do not set any heat setting. Touch  for 4 seconds.  comes on. Deactivate the hob with .

To deactivate the function: activate the hob with . Do not set any heat setting. Touch  for 4 seconds.  comes on. Deactivate the hob with .

To override the function for only one cooking time: activate the hob with   comes on. Touch  for 4 seconds. **Set the heat setting in 10 seconds.** You can operate the hob. When you deactivate the hob with  the function operates again.

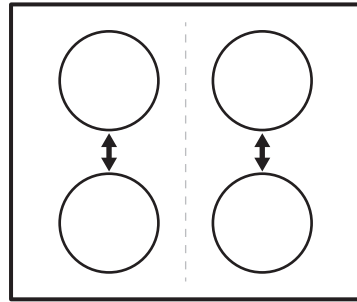
5.8 Power management

If multiple zones are active and the consumed power exceeds the limitation of the power supply, this function divides the available power between all cooking zones. The hob controls heat settings to protect the fuses of the house installation.

- Cooking zones are grouped according to the location and number of the phases in the hob. Each phase has a maximum electricity loading (3300 W). If the hob reaches the limit of maximum available power within one phase, the power of the cooking zones will be automatically reduced.
- The heat setting of the cooking zone selected last is always prioritised. The remaining power will be divided between the previously activated cooking zones in reverse order of selection.

- The heat setting display of the reduced zones changes between the initially selected heat setting and the reduced heat setting.
- Wait until the display stops flashing or reduce the heat setting of the cooking zone selected last. The cooking zones will continue operating with the reduced heat setting. Change the heat settings of the cooking zones manually, if necessary.

Refer to the illustration for possible combinations in which power can be distributed among the cooking zones.



6. HINTS AND TIPS



WARNING!

Refer to Safety chapters.

6.1 Cookware



For induction cooking zones a strong electro-magnetic field creates the heat in the cookware very quickly.

Use the induction cooking zones with suitable cookware.

- The bottom of the cookware must be as thick and flat as possible.
- Ensure pan bases are clean and dry before placing on the hob surface.
- In order to avoid scratches, do not slide or rub the pot across the ceramic glass.

Cookware material

- **correct:** cast iron, steel, enamelled steel, stainless steel, multi-layer bottom (with a correct marking from a manufacturer).
- **not correct:** aluminium, copper, brass, glass, ceramic, porcelain.

Cookware is suitable for an induction hob if:

- water boils very quickly on a zone set to the highest heat setting.
- a magnet pulls on to the bottom of the cookware.

Cookware dimensions

- Induction cooking zones adapt to the dimension of the bottom of the cookware automatically.

- The cooking zone efficiency is related to the diameter of the cookware. The cookware with a diameter smaller than the minimum receives only a part of the power generated by the cooking zone.
- For both safety reasons and optimal cooking results, do not use cookware larger than indicated in "Cooking zones specification". Avoid keeping cookware close to the control panel during the cooking session. This might impact the functioning of the control panel or accidentally activate hob functions.



Refer to "Technical data".

6.2 The noises during operation

If you can hear:

- crack noise: cookware is made of different materials (a sandwich construction).
- whistle sound: you use a cooking zone with a high power level and the cookware is made of different materials (a sandwich construction).
- humming: you use a high power level.
- clicking: electric switching occurs.
- hissing, buzzing: the fan operates.

The noises are normal and do not indicate any malfunction.

6.3 Examples of cooking applications

The correlation between the heat setting of a zone and its consumption of power is not linear. When you increase the heat setting, it is not proportional to the increase of the

consumption of power. It means that a cooking zone with the medium heat setting uses less than a half of its power.



The data in the table is for guidance only.

Heat setting	Use to:	Time (min)	Hints
- 1	Keep cooked food warm.	as necessary	Put a lid on the cookware.
1 - 2	Hollandaise sauce, melt: butter, chocolate, gelatine.	5 - 25	Mix from time to time.
1 - 2	Solidify: fluffy omelettes, baked eggs.	10 - 40	Cook with a lid on.
2 - 3	Simmer rice and milkbased dishes, heat up ready-cooked meals.	25 - 50	Add at least twice as much liquid as rice, mix milk dishes halfway through the procedure.
3 - 4	Steam vegetables, fish, meat.	20 - 45	Add a couple of tablespoons of liquid.
4 - 5	Steam potatoes.	20 - 60	Use max. ¼ l of water for 750 g of potatoes.
4 - 5	Cook larger quantities of food, stews and soups.	60 - 150	Up to 3 l of liquid plus ingredients.
6 - 7	Gentle fry: escalope, veal cordon bleu, cutlets, rissoles, sausages, liver, roux, eggs, pancakes, doughnuts.	as necessary	Turn halfway through.
7 - 8	Heavy fry, hash browns, loin steaks, steaks.	5 - 15	Turn halfway through.
9	Boil water, cook pasta, sear meat (goulash, pot roast), deep-fry chips.		
	Boil large quantities of water. PowerBoost is activated.		

7. CARE AND CLEANING



WARNING!

Refer to Safety chapters.

7.1 General information

- Clean the hob after each use.
- Always use cookware with a clean base.
- Scratches or dark stains on the surface have no effect on how the hob operates.
- Use a special cleaner suitable for the surface of the hob.
- Use a special scraper for the glass.

7.2 Cleaning the hob

- **Remove immediately:** melted plastic, plastic foil, sugar and food with sugar, otherwise, the dirt can cause damage to the hob. Take care to avoid burns. Use a special hob scraper on the glass surface at an acute angle and move the blade on the surface.
- **Remove when the hob is sufficiently cool:** limescale rings, water rings, fat stains, shiny metallic discoloration. Clean the hob with a moist cloth and a non-

abrasive detergent. After cleaning, wipe the hob dry with a soft cloth.

- **Remove shiny metallic discoloration:** use a solution of water with vinegar and clean the glass surface with a cloth.




8. TROUBLESHOOTING



WARNING!

Refer to Safety chapters.

8.1 What to do if...

Problem	Possible cause	Remedy
You cannot activate or operate the hob.	The hob is not connected to an electrical supply or it is connected incorrectly.	Check if the hob is correctly connected to the electrical supply.
	The fuse is blown.	Make sure that the fuse is the cause of the malfunction. If the fuse is blown again and again, contact a qualified electrician.
	You do not set the heat setting for 10 seconds.	Activate the hob again and set the heat setting in less than 10 seconds.
You touched 2 or more sensor fields at the same time.		Touch only one sensor field.
	There is water or fat stains on the control panel.	Clean the control panel.
An acoustic signal sounds and the hob deactivates. An acoustic signal sounds when the hob is deactivated.	You put something on one or more sensor fields.	Remove the object from the sensor fields.
The hob deactivates.	You put something on the sensor field  .	Remove the object from the sensor field.
Residual heat indicator does not come on.	The zone is not hot because it operated only for a short time or the sensor is damaged.	If the zone operated sufficiently long to be hot, speak to an Authorised Service Centre.
The heat setting changes between two levels.	Power management operates.	Refer to "Daily use".
The sensor fields become hot.	The cookware is too large or you put it too near to the controls.	Put large cookware on the rear zones, if possible.
 comes on.	Child Safety Device or Lock operates.	Refer to "Daily use".
 comes on.	There is no cookware on the zone.	Put cookware on the zone.
	The cookware is unsuitable.	Use suitable cookware. Refer to "Hints and tips".

Problem	Possible cause	Remedy
	The diameter of the bottom of the cookware is too small for the zone.	Use cookware with correct dimensions. Refer to "Technical data".
E and a number come on.	There is an error in the hob.	Deactivate the hob and activate it again after 30 seconds. If E comes on again, disconnect the hob from the electrical supply. After 30 seconds, connect the hob again. If the problem continues, speak to an Authorised Service Centre.
You can hear a constant beep noise.	The electrical connection is incorrect.	Disconnect the hob from the electrical supply. Ask a qualified electrician to check the installation.

8.2 If you cannot find a solution...

If you cannot find a solution to the problem yourself, contact your dealer or an Authorised Service Centre. Give the data from the rating plate. Give also three digit letter code for the glass ceramic (it is in the corner of the glass surface) and an error

message that comes on. Make sure, you operated the hob correctly. If not the servicing by a service technician or dealer will not be free of charge, also during the warranty period. The information about guarantee period and Authorised Service Centres are in the guarantee booklet.

9. TECHNICAL DATA

9.1 Rating plate

Model HK604200IB
 Typ 63 B4A 00 AA
 Induction 6.6 kW
 Ser.Nr.
 AEG

PNC 949 492 091 02
 220 - 240 V 50 - 60 Hz
 Made in Romania
 6.6 kW



9.2 Cooking zones specification

Cooking zone	Nominal power (maximum heat setting) [W]	PowerBoost [W]	PowerBoost maximum duration [min]	Cookware diameter [mm]
Left front	2300	2800	10	180 - 210
Left rear	1200	-	-	125 - 145
Right front	1200	1800	4	125 - 145
Right rear	1800	-	-	145 - 180

The power of the cooking zones can be different in some small range from the data in

the table. It changes with the material and dimensions of the cookware.

For optimal cooking results use cookware no larger than the diameter in the table.

10. ENERGY EFFICIENCY

10.1 Product information*

Model identification		HK604200IB
Type of hob		Built-In Hob
Number of cooking zones		4
Heating technology		Induction
Diameter of circular cooking zones (Ø)	Left front	21.0 cm
	Left rear	14.5 cm
	Right front	14.5 cm
	Right rear	18.0 cm
Energy consumption per cooking zone (EC electric cooking)	Left front	190.1 Wh / kg
	Left rear	181.0 Wh / kg
	Right front	181.0 Wh / kg
	Right rear	181.6 Wh / kg
Energy consumption of the hob (EC electric hob)		183.4 Wh / kg

* For European Union according to EU 66/2014. For Belarus according to STB 2477-2017, Annex A. For Ukraine according to 742/2019.

EN 60350-2 - Household electric cooking appliances - Part 2: Hobs - Methods for measuring performance

10.2 Energy saving

You can save energy during everyday cooking if you follow below hints.

- When you heat up water, use only the amount you need.
- If it is possible, always put the lids on the cookware.
- Before you activate the cooking zone put the cookware on it.

- Put the smaller cookware on the smaller cooking zones.
- Put the cookware directly in the centre of the cooking zone.
- Use the residual heat to keep the food warm or to melt it.

11. ELECTROLUX / AEG MAJOR APPLIANCES - WARRANTY CONDITIONS

For domestic use only.

Not for commercial or industrial use.

Any alteration or modification of the equipment voids the warranty.

Failure to use a certified electrician or Electrolux authorised service agent or

genuine parts for installation or service voids the warranty.

1. Electrolux / AEG warrants the equipment against defective material or faulty manufacture, provided it is used for domestic purposes only, for a period of 36 (thirty six) months, from the date of purchase by the original retail purchaser.

This warranty only applies to Electrolux and AEG large appliances.

2.
 - a. In the first 6 (six) months from date of purchase, for valid warranty claims, collection, return and installation (Built-in and gas appliances) of the appliance will be free of charge within South Africa if installed by an authorized Electrolux service agent.
 - b. For the remainder of the warranty period where the repaired appliance is used or installed more than 50 kilometres from the nearest Electrolux service agent or elsewhere in South Africa, travel costs to the place of use or installation shall be for the account of the purchaser.
3. This warranty is given on condition that only labour, parts and accessories supplied by authorised agents are at all times used in connection with the appliance, including the installation thereof, and that an authorised Electrolux service agent installs and/or services the appliance.
4. Electrolux shall not be responsible for damage of any kind resulting from electricity fluctuations, faults in the building wiring, faulty installations, and improper use of controls or failure to use the appliance in accordance with the operating instructions and/or general misuse and/or abuse, or if not used for domestic purposes only, or for damage caused by a superior force (**vis maior**). Any repair or tampering by an unauthorised person or attempt to repair or tamper with the equipment, or use of parts not supplied by authorised agents, or alterations or modification to the equipment, shall render the warranty null and void.
5. After the first 6 (six) months from the date of purchase, this warranty does not apply to light bulbs, loose glass, glass oven doors and enamelled surfaces, filters and other parts subject to wear and tear or discolouring, as well as damage caused by abrasive and highly concentrated cleaners and/or cleaning materials or cleaners prohibited by the user manual.
6. Electrolux shall not be responsible in terms of this warranty for the replacement or repair of any part of the equipment which may have been damaged in transit if delivery is undertaken by any party other than Electrolux or an authorised agent.
7. All gas appliances are to be installed by a gas installer, registered with SAQCC GAS. Electrical appliances are to be installed by a qualified electrician who is an authorised service agent or assisted by an authorised service agent from who proof of installation will be required.
8. Repairs carried out under warranty have a guarantee period of 3 (three) months on the parts and labour supplied to repair the unit and does not extend the warranty nor does it start a new warranty. Parts removed during guarantee repairs become the property of Electrolux.
9. After expiry of 6 (six) months from the date of purchase the warranty shall be available only to the original retail purchaser of Electrolux domestic appliances from an authorised Electrolux Dealer or Distributor and only where the appliance has been retained for use in the Republic of South Africa.
10. Failure to produce documentary proof of the date of original acquisition by the original purchaser to Electrolux or an authorised service agent, will result in normal charges being levied for travel costs, the work carried out and the parts supplied, unless a production date can be proved to be within the 6 (six) months preceding the warranty claim.
11. After 6 (six) months from the date of purchase of the appliance the liability of Electrolux under this warranty is limited to the replacement and/or repair of the defective parts within the warranty period and does not extend to the installation or removal of the appliance.

CUSTOMER CARE HELPLINE

011 897 4600 / 0800 222 825

Service and Spares

In the event of your appliance requiring a service or if you wish to purchase spare parts, contact your local Electrolux Service Centre by telephoning:

011 897 4600 / 0800 222 825 (Tollfree in South Africa)

<https://www.aeg.co.za/>
<https://www.aeg.co.za/support/warranties/>
<https://www.aeg.co.za/support/contact-us/>

Help us to help you Please determine your type of enquiry before writing or telephoning. When you contact us we need to know:

- Your name and telephone number
 - Date of Purchase and Invoice number
 - Physical address where appliance is located
 - Model and serial number of the appliance
 - Clear and concise details of the fault
-

Customer Care

For general enquiries or information regarding Electrolux / AEG appliances contact:

Customer Care Department


Electrolux South Africa (Pty) Ltd.


3 Aberdeen Road, Industrial Sites

Benoni, Johannesburg, South Africa, 1501

	Electrolux appliances	AEG appliances
Telephone	00800 222 825 (Tollfree in South Africa)	
E-mail web link	service@electrolux.co.za	https://www.aeg.co.za/support/contact-us/
Website	www.electrolux.co.za	www.aeg.co.za

12. ENVIRONMENTAL CONCERNS

Recycle materials with the symbol . Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not dispose of

appliances marked with the symbol  with the household waste. Return the product to your local recycling facility or contact your municipal office.

www.aeg.com/shop



867366299-A-122021



AEG